



FIDUCIARY BOARD

Arizona State Courts Building
1501 West Washington Street, Phoenix, Arizona 85007
Conference Room-106

May 14, 2026
10:00 a.m.

Approved Regular Meeting Minutes

Audio/Video/Recording

MEMBERS ATTENDANCE:

Present:

Hon Jennifer Perkins-Chair
Elaine Acosta Sweet-Vice
Vinay M. Singh
Tiffany A. Poarch
Sheryll Prokop
Brian Williamson

Telephonically Present:

Teresa Lancaster
Jeanette S. Bloss

Absent:

Zora Manjencich
Sharon Yates

OTHER ATTENDEES:

AOC Staff:

Abby Raddatz
Diane DeDea
Wil Castro
Emanuel Aronbayev
Jared Trebesch
Arnita Oliver
Pasquale Fontana
Crystal Jones
Raul Ortiz, Jr.
Rachael Rowland

Call to Public

Samantha Stirling – Item 2B
Ed Laber – Item 2F
Holly Lawder – Item 2F
Frederick Chen – Item 2F
Mary Robbins – Item 2F
Lewis Heller – Item 2F
Neta Musgrove – Item 2G

CALL TO ORDER

Called to Order By:
Time:

Hon. Jennifer Perkins, Chair
10:00 a.m.

1) REVIEW AND APPROVAL OF MINUTES

1-A: *Review, discussion, and possible action regarding adopting the regular session recording and written minutes of the meeting held on March 12, 2026.*

Video Time: 00:02:21

Individual Addressing the Board:

Hon. Jennifer Perkins-Chair

Discussion: None

Motion: Accept the regular recording and written minutes of the meeting held on March 12, 2026.

Motion Proposals: First Elaine Acosta Sweet
Second Teresa Lancaster

Motion Results: Pass 8-0-0-0-2

1-B: *Review, discussion, and possible action regarding adopting the executive session recording and written minutes of the meeting held on March 12, 2026.*

Video Time: 00:02:55

Individual Addressing the Board:

Hon. Jennifer Perkins-Chair

Discussion: None

Motion: Accept the written minutes of the executive session minutes of the meeting held on March 12, 2026.

Motion Proposals: First Elaine Acosta Sweet
Second Vinay Singh

Motion Results: Pass 8-0-0-0-2

2) PENDING COMPLAINTS

2-A: *Update regarding pending complaints.*

Video Time: 00:03:27

Individual Addressing the Board:

Jared Trebesch

Discussion: As of May 5, 2026, there are *54 open complaints

Note: *Complaints are open until a finding of probable cause is entered. The total open complaints represent complaints under investigation.

2-B: *Review, discussion, and possible action regarding Complaint Nos. 24-0054 and 24-0055 involving license holders, Aspen Grove Fiduciary Services, LLC, and Robin O'Connell.*

Video Time: 00:04:07

Individual Addressing the Board:

Crystal Jones

Discussion: It is recommended that the Board adopts the Findings of Fact in Exhibit A (Notice of Formal Statement of Charges) in this matter.

It is further recommended that the Board adopts the Conclusions of Law contained in Exhibit A as the Conclusions of Law in this matter.

It is further recommended that the Board, having adopted the above-referenced findings and conclusions, orders, by Final Order, the following disciplinary sanctions in complaint numbers 24-0054 and 24-0055:

1. Revoke the fiduciary business entity license of Aspen Grove Fiduciary Services, LLC.
2. Revoke the individual fiduciary license of Robin O'Connell.

Motion: Accept staff's recommendation.

Motion Proposals: First Vinay Singh
Second Sheryll Prokop

Motion Results: Pass 8-0-0-0-2

Note: Samanatha Stirling addressed the board.

2-C: *Review, discussion, and possible action regarding Complaint Nos. 25-0019 and 25-0020 involving license holders, Aspen Grove Fiduciary Services, LLC, and Robin O'Connell.*

Video Time: 00:11:54

Individual Addressing the Board:

Crystal Jones

Discussion: It is recommended that the Board adopts the Findings of Fact in Exhibit A (Notice of Formal Statement of Charges) in this matter.

It is further recommended that the Board adopts the Conclusions of Law contained in Exhibit A as the Conclusions of Law in this matter.

It is further recommended that the Board, having adopted the above-referenced findings and conclusions, orders, by Final Order, the following disciplinary sanctions in complaint numbers 25-0019 and 25-0020:

1. Revoke the fiduciary business entity license of Aspen Grove Fiduciary Services, LLC.
2. Revoke the individual fiduciary license of Robin O'Connell.

Motion: Accept staff's recommendation.

Motion Proposals:	First	Elaine Acosta Sweet
	Second	Vinay Singh
Motion Results:	Pass	8-0-0-0-2

2-D: *Review, discussion, and possible action regarding Complaint Nos. 25-0025 and 25-0026 involving license holders, Aspen Grove Fiduciary Services, LLC, and Robin O'Connell.*

Video Time: 00:14:04

Individual Addressing the Board: Crystal Jones

Discussion: It is recommended that the Board adopts the Findings of Fact in Exhibit A (Notice of Formal Statement of Charges) in this matter.

It is further recommended that the Board adopts the Conclusions of Law contained in Exhibit A as the Conclusions of Law in this matter.

It is further recommended that the Board, having adopted the above-referenced findings and conclusions, orders, by Final Order, the following disciplinary sanctions in complaint numbers 25-0025 and 25-0026:

1. Revoke the fiduciary business entity license of Aspen Grove Fiduciary Services, LLC.
2. Revoke the individual fiduciary license of Robin O'Connell.
3. Impose a civil penalty in the amount of \$500.00 against Robin O'Connell, pursuant to A.R.S §14-5651(D) and ACJA§ 7-202(H)(2)(b).

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet
Second Teresa Lancaster

Motion Results: Pass 8-0-0-0-2

2-E: Review, discussion, and possible action regarding Complaint No. 24-0026 involving license holder, Carol Severyn.

Video Time: 00:17:38

Individual Addressing the Board: Crystal Jones

Discussion: It is recommended that the Board accept the finding of the Probable Cause Evaluator and enter a finding that Carol Severyn has not committed the alleged act(s) of misconduct as to Allegations 1b), c), d), e) and 2a), b), and c), as detailed in the Investigation Summary in complaint number 24-0026.

It is further recommended that the Board dismiss Allegations 1b), c), d), e), and 2a), b), and c), with prejudice.

It is further recommended that the Board accept the finding of the Probable Cause Evaluator and enter a finding that Carol Severyn has committed the alleged act(s) of misconduct as to Allegation 1a), as detailed in the Investigation Summary in complaint numbers 24-0026.

It is further recommended that the Board enter a finding ground for informal disciplinary action exists under Arizona Code of Judicial Administration ("ACJA") §7-201(H)(6) for act(s) of misconduct involving the citations on the Recommendations Page of the Investigation Summary.

It is further recommended that the Board direct the Division to issue a Letter of Concern to Carol Severyn.

Motion: That the Board accept the Probable Cause Evaluator's findings, dismiss Allegations 1(b)–(e) and 2(a)–(c) with prejudice, find that Carol Severyn committed the misconduct in Allegation 1(a) under Complaint 24-0026, determine that grounds for informal discipline exist under ACJA §7-201(H)(6), and direct the Division to issue a Letter of Concern.

Motion Proposals: First Jeanette S. Bloss
Second Vinay Singh

Motion Results: Pass 8-0-0-0-2

Note: Ed Laber addressed the Board
Holly Lawder addressed the Board
Frederick Chen addressed the Board
Mary Robbins addressed the Board
Lewis Heller addressed the Board

2-F: *Review, discussion, and possible action regarding Complaint Nos. 25-0010, 25-0011 and 25-0012 involving license holders, East Valley Fiduciary Services, Inc., Michael Bogle and Paul Borlaug.*

Video Time: 00:53:13

Individual Addressing the Board: Crystal Jones

Discussion: It is recommended that the Board accept the finding of the Probable Cause Evaluator and enter a finding that East Valley Fiduciary Services, Inc., Michael Bogle, and Paul Borlaug did not commit the alleged act(s) of misconduct as to Allegations 1a, b, c, and 2, 3, and 4, as detailed in the Investigation Summary in complaint numbers 25-0010, 25-0011, and 25-0012.

It is further recommended that the Board dismiss complaint numbers 25-0010, 25-0011, and 25-0012, with prejudice.

Motion: Move to accept staff's recommendation

Motion Proposals: First Teresa Lancaster
Second Sheryll Prokop

Motion Results: **Pass** 8-0-0-0-2

2-G: *Review, discussion, and possible action regarding Complaint Nos. 25-0055 and 25-0056 involving license holders, Custom Care & Financial Solutions, LLC, and Philip DoVico.*

Video Time: 00:55:38

Individual Addressing the Board: Raul Ortiz, Jr.

Discussion: It is recommended that the Board accept the finding of the Probable Cause Evaluator and enter a finding that Custom Care & Financial Solutions, LLC and Philip DoVico have not committed the alleged act(s) of misconduct as detailed in the Investigation Summary in Complaint Numbers 25-0055 and 25-0056.

It is further recommended that the Board dismiss Complaint Numbers 25-0055 and 25-0056 with prejudice.

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet
Second Tiffany A. Poarch

Motion Results: Pass 8-0-0-0-2

Note: Neta Musgrove addressed the Board

3) PENDING COMPLIANCE AUDITS

3-A: *Update regarding pending compliance audits*

Video Time: 01:03:57

Individual Addressing the Board: Jared Tresbesch

Discussion: As of May 7, 2026, there are *4 open compliance audits pending completion/final reports.

4) INITIAL LICENSURE AND ELIGIBILITY

4-A: *Review, discussion, and possible action regarding the following applications for initial individual and/or business licensure:*

1. *Bridges Fiduciary Services LLC.*
2. *Mikaela Ray*

Video Time: 01:04:25

Individual Addressing the Board: Emanuel Aronbayev

Discussion: It is recommended the Board grant initial fiduciary licensure to:

1. Bridges Fiduciary Services, LLC

Motion: Move to accept staff's recommendation.

Motion Proposals: First Jeanette S. Bloss
Second Brian Williamson

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board:

Emanuel Aronbayev

Discussion: The Division recommends the Board grant initial fiduciary licensure to Mikaela Ray contingent on fingerprint results not yielding any additional negative history, with a later effective date once the fingerprint results have been confirmed with Division staff.

Motion: Move to accept staff's recommendation.

Motion Proposals: First Vinay Singh
Second Teresa Lancaster

Motion Results: Pass 8-0-0-0-2

5) RENEWAL LICENSURE AND APPLICATIONS

5-A: *Review, discussion, and possible action regarding the following applications for renewal of individual and/or business entity licensure:*

- | | |
|--------------------------------------|---|
| 1. Maria Alcala | 14. Kelly Crane |
| 2. Lyndi Anderson | 15. Fiduciary Solutions, LLC |
| 3. Graham County Public
Fiduciary | 16. Esteemed Life Solutions,
LLC |
| 4. Samantha Hamilton | 17. Robert Fleming |
| 5. Matthew Mansour | 18. Fleming & Curti, PLC |
| 6. Gary Pope | 19. Andrew Stone |
| 7. Gregory Poulos | 20. John Harris |
| 8. Megan Robbins | 21. Roger Coventry |
| 9. Tesheena Yazzie | 22. Coventry, Vernon, &
Roberts, LLC |
| 10. Elise Bajohr | 23. Ronald Goldman |
| 11. Southwest Fiduciary, Inc. | 24. Arizona Elder Care, LLC |
| 12. Charles Dyer | |
| 13. Zachary Taylor | |

Video Time: 01:07:15

Individual Addressing the Board:

Emanuel Aronbayev

Discussion: It is recommended that renewal of standard licensure be granted to the following license holders for the 2024-2026 renewal cycle:

1. Maria Alcala
2. Lyndi Anderson
3. Graham County Public Fiduciary
4. Samantha Hamilton

5. Matthew Mansour
6. Gary Pope
7. Gregory Poulos
8. Megan Robbins
9. Tesheena Yazzi

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet
Second Sheryll Prokop

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Emanuel Aronbayev

Discussion: The Division recommends approval for renewal of standard licensure be granted to Elise M. Bajohr for the 2024-2026 renewal cycle.

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet
Second Teresa Lancaster

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Emanuel Aronbayev

Discussion: The Division recommends approval for renewal of standard licensure be granted to Southwest Fiduciary, Inc. with non-disclosure language for the 2016-2018, 2018-2020, 2020-2022, 2022-2024 and 2024-2026 renewal cycles.

Motion: Accept staff's recommendation

Motion Proposals: First Sheryll Prokop
Second Brian Williamson

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Emanuel Aronbayev

Discussion: The Division recommends approval for renewal of standard licensure be granted to Charles Dyer for the 2024-2026 renewal cycle.

Motion: Accept staff's recommendation.

Motion Proposals: First Vinay Singh
Second Elaine Acosta Sweet

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board:

Emanuel Aronbayev

Discussion: The Division recommends approval for renewal of standard licensure be granted to Zachary Taylor for the 2024-2026 renewal cycle.

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet
Second Vinay Singh

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board:

Emanuel Aronbayev

Discussion: The Division recommends approval for renewal of standard fiduciary business licensure be granted to Fiduciary solutions, LLC for the 2022-2024 and 2024-2026 renewal cycles. Additionally, Division staff recommend approval for renewal of standard fiduciary business licensure be granted to Esteemed Life Solutions, LLC for the 2020-2022, 2022-2024 and 2024-2026 renewal cycles, as well as its' former designated principal Kelly Crane for the 2020-2022, 2022-2024 and 2024-2026 renewal cycles.

Motion: Accept staff's recommendation.

Motion Proposals: First Jeanette S. Bloss
Second Vinay Singh

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board:

Emanuel Aronbayev

Discussion: The Division recommends approval for renewal of business licensure be granted to Fleming & Curti, PLC along with its' designated principal Robert Fleming for both the 2022-2024 and 2024-2026 renewal periods.

Motion: Accept staff's recommendation.

Motion Proposals: First Teresa Lancaster
Second Sheryll Prokop

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board:

Emanuel Aronbayev

Discussion: The Division recommends approval for renewal of standard licensure be granted to Andrew Stone for the 2018-2020, 2020-2022, 2022-2024 and 2024-2026 renewal cycles.

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet
Second Brian Williamson
Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Emanuel Aronbayev

Discussion: The Division deferred John Harris until a later meeting.

Individual Addressing the Board: Emanuel Aronbayev

Discussion: The Division recommends approval for renewal of standard fiduciary licensure be granted to Roger Coventry and his business entity Coventry, Vernon, & Roberts, LLC for the 2018-2020, 2020-2022, 2022-2024 and 2024-2026 renewal cycles.

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet
Second Vinay Singh
Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Raul Ortiz, Jr.

Discussion: The Division recommends approval for renewal of licensure be granted to both Arizona Elder Care, LLC and Ronald Goldman for the 2022-2024 and 2024-2026 renewal cycle.

Motion: Accept staff's recommendation.

Motion Proposals: First Jeanette S. Bloss
Second Teresa Lancaster
Motion Results: Pass 8-0-0-0-2

6) LICENSURE AND ELIGIBILITY

6-A: Review, discussion, and possible action regarding voluntary surrender request received from the following license holders:

- 1. Ralles Law Firm PC**
- 2. Rico Martinez**

Video Time: 01:49:08

Individual Addressing the Board: Emanuel Aronbayev

Discussion: It is recommended the Board accept the request of Mark Ralles to voluntarily surrender his business fiduciary license.

Motion: Accept staff's recommendation.

Motion Proposals: First Teresa Lancaster
Second Sheryll Prokop

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Emanuel Aronbayev

Discussion: It is recommended the Board accept the request of Rico Martinez to voluntarily surrender his individual fiduciary license.

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet
Second Brian Williamson

Motion Results: Pass 7-0-0-1-2

Recusals: Vinay Singh

6-B: *Review, discussion, and possible action regarding inactive status request received from the following license holders:*

1. Lauren Talkington

Video Time: 01:52:11

Individual Addressing the Board: Emanuel Aronbayev

Discussion: It is recommended the Board accept the request of Lauren Talkington to place her individual fiduciary license on inactive status.

Motion: Accept staff's recommendation.

Motion Proposals: First Vinay Singh
Second Tiffany A. Poarch

Motion Results: Pass 8-0-0-0-2

7) ADMINISTRATIVE ITEMS

7-A: *Review, discussion, and possible action regarding work ethics hotline*

Video Time: 01:53:36

Individual Addressing the Board:

Wil Castro

Discussion: This is a follow up on the discussion from the March Fiduciary Board meeting. At that board meeting, the board considered establishing a subcommittee or workgroup to determine whether the board should recommend to the court to create an ethics committee or hotline for fiduciaries.

During the discussion, the board asked whether non-board members could serve on such subcommittees, and the matter was deferred so that we could research that question.

The full board does have the authority to create a subcommittee, and non-board members may be appointed to serve. Under AJC, the chair or the board may create subcommittees as needed, appoint a subcommittee chair, approve volunteer members and add individuals who are not board members. Subcommittees exist only while they serve a current useful purpose.

7-B: Review, discussion, and possible action regarding updates Arizona Code of Judicial Administration §7-201 and §7-202.

Video Time: 02:02:13

Individual Addressing the Board:

Abby Raddatz

Discussion: Discussions regarding the proposed changes to 7-201 and 7-202, which are scheduled to become effective July 1. The deadline for public comments is June 3, 2026.

7-C: Division Updates.

Video Time: 02:05:30

Individual Addressing the Board:

Wil Castro/Abby Raddatz

Discussion: Arnita Oliver was recently promoted to the Lead Administrative Assistant. GovCore will be our new portal, which we expect to up and running within the next four months.

CALL TO PUBLIC

Individual Addressing the Board:

*Bill Chalmers

ADJOURNMENT

Motion: The meeting was adjourned by chair

Time: 12:11 p.m.

Initials: AO